

February 12, 2016

Angel Petrov
Ground Ops & Commercial Director
CarGo Air Ltd.
1, Brussels blvd, Sofia Airport,
Building "Cargo Air"
1540 Sofia, Bulgaria

Dear Mr. Petrov,

SUBJECT: Noise Levels for Incorporation of Boeing Service Letter 737-SL-72-007 for
B737-400/MSN 24691

Boeing Noise, Vibration, and Emissions (NVE) provides Noise Characteristic Data Sheets (NCDSs) at an airline operator's request to assist them in acquiring Noise Certificates from the National Authority in the country of airplane registration. The documentation is intended to clearly show and convey noise certification data for an aircraft in a specific configuration.

The noise information contained in the NCDS must always reflect the noise levels as demonstrated in the Airplane Flight Manual (AFM) applicable to the airplane. For each Manufacturer Serial Number (MSN) from an NCDS request, NVE must thoroughly research the airplane configuration to ensure we are issuing the NCDS with the correct noise levels. Due to this necessity, it is rare for an NCDS to be issued on the same day as the request.

NVE is a separate organization from Service Engineering within Boeing and are not a part of the formal process when Service Letters or Service Bulletins are issued to the customer. In order to accomplish our thorough examination of the exact airplane configuration for noise levels of the MSNs in question, NVE must wait until all Service Bulletins, Master Changes, and/or Service Letters are implemented and the AFM is updated to reflect the new configuration before we can begin to work on issuing the NCDS.

We recognize that the NCDS for MSN 24691 is dated February 12, 2016 while the engine and airplane modifications were completed on February 7, 2016. The difference in the dates is entirely expected, and routine to our standard process.

Thank you for your time and attention.



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